



## IAM Success Manager

Are you ready to shape the future of Identity & Access Management?

Identity & Access Management (IAM) is becoming increasingly important as organizations evolve, digitalize, and strengthen their security posture. At If, we are developing modern IAM capabilities that support our employees, partners, and customers while enabling secure and efficient business operations.

We are looking for an IAM Success Manager to join our IAM organization and help drive adoption, engagement, and continuous improvement across our IAM services and products.

This is a great opportunity for someone who enjoys working at the intersection of people, processes, technology, and communication. You do not need to be a deep IAM expert from day one, more important is your ability to collaborate with different stakeholders, understand user needs, drive improvements, and help others succeed.

### About The Role

As an IAM Success Manager, you will work closely with business stakeholders, technology teams, product managers, architects, and end users across the organization.

The role combines elements of product management, service management, stakeholder engagement, communication, and change enablement. You will contribute to ensuring that IAM services deliver value, are understood by their users, and continue to evolve based on business needs and feedback.

You will help connect business and technology perspectives, support adoption of IAM capabilities, contribute to communication and awareness activities, and participate in shaping the future direction of identity-related services for human and non-human identities.

## We Offer

In the same way that we place high demands on you as an employee, we also expect you to place high demands on us as an employer. Here are some of the benefits of working at If:

- An inclusive work environment where everyone is welcome
- Career and development opportunities in the largest insurance company in the Nordics
- Social activities and a highly skilled professional environment
- Possibility of hybrid workplace
- Health-promoting workplace with wellness allowance and sports activities
- Great insurance benefits

## About The Team

You'll join Digital Sales and Customer Experience, within Business Area Private, focusing on digital enablers for transformation. Our team lives by If's core values - collaborating across business and IT to deliver the IAM services our business needs. We believe in creativity, courage, and smart investments to meet future customer demands.

## Who Are You?

You are curious, collaborative, and motivated by helping people and organizations succeed. You are comfortable working across different teams and can communicate effectively with both technical and non-technical audiences.

What we hope you bring

- Strong communication and stakeholder management skills
- A customer and user-oriented mindset
- Ability to coordinate activities across multiple teams
- Experience in security, digital identity, and modern technology,
- Experience in Identity & Access Management including an understanding of non-human identities such as service accounts, applications, and AI agents and their access management needs
- Structured and proactive way of working
- Ability to navigate both business and technology discussions

- Fluent English skills

It is considered an advantage if you have experience with

- Identity Governance and Administration management
- Product management
- Business analysis
- HR or workforce-related processes
- Agile ways of working

Most importantly, you enjoy building relationships, solving problems, and continuously improving how services are delivered and experienced.

#### **Additional Facts and the Recruitment Process**

Application deadline: Last day to apply is 11.11.2026. Screening and interviewing will start immediately.

To apply for the position: Please attach your CV and answer the questions in the recruitment system. No cover letter needed.

Work location: Oslo, Stockholm, Copenhagen, Espoo or Turku.

Travelling: Required in the Nordic & Baltic countries, 4-5 times a year.

Start: Upon agreement.

For more information, please contact Terhi Teriaho, Chapter Lead IAM Product Enablers, on mobile +358 50 4241398.

*Background checks will be done in accordance with the law in the country of employment.*

We look forward to receiving your application!

#### **If Skadeforsikring**

København, 1050 København

[www.if.dk](http://www.if.dk)

#### **Ansøgningsfrist**

11. november 2026

IAM Success Manager

#### **Kontaktperson**

Terhi Teriaho

[+358 50 4241398](tel:+358504241398)

[kontakt@finanskandidaten.dk](mailto:kontakt@finanskandidaten.dk)