

Digital Workplace Specialist - AI & Governance

Are you excited by the opportunity to turn AI into practical value for employees and the business? Do you enjoy combining hands-on development, platform governance and business enablement to help people build secure, scalable and useful AI solutions?

As a Digital Workplace Specialist with focus on AI & Governance, you will help shape how If adopts, governs and realizes value from Microsoft 365 Copilot, Copilot Studio, agents and the Power Platform.

About the role

In this role, you will be a key specialist in our AI and productivity ecosystem. You will help develop and govern capabilities across Microsoft 365 Copilot, Copilot Studio, agents and the Power Platform, with a strong focus on responsible adoption, business enablement and measurable value.

You will guide agent builders from their first idea through assessment, environment selection and implementation. This includes initial developer guidance, supporting the placement of solutions in the right environment and zone through our agent assessment process, and helping builders navigate integration scenarios or use-case-specific development.

You will work closely with platform owners, Security, Architecture, Compliance, Legal, Data and business stakeholders to ensure that AI solutions are useful, supportable and aligned with enterprise requirements.

You will be comfortable moving between advisory and hands-on work. This can include workshops, solution reviews, troubleshooting integrations, building prototypes, contributing code or automation, and establishing reusable development patterns.

As part of the role, you will contribute to governance models, lifecycle practices, platform roadmaps, adoption initiatives and value-realization approaches that balance innovation, security and usability.

What succes looks like

In this role, success means that:

- Employees and business teams use Microsoft 365 Copilot and AI capabilities in ways that improve everyday work and create demonstrable value.
- Agent builders receive clear, practical guidance and can move efficiently from idea through assessment, development and operation.
- Agents and Power Platform solutions are placed in appropriate environments and zones, with clear ownership and lifecycle expectations.
- Integration scenarios and complex use cases are supported by secure, reusable and supportable technical patterns.
- Governance enables responsible innovation without adding unnecessary friction.
- AI adoption combines communication, learning, community support and use-case enablement.
- Stakeholders view the Digital Employee Experience team as a trusted partner for AI productivity, governance and business enablement.

We offer

While we set high expectations for you as an employee, we also expect you to set high expectations for us as your employer. Here are some of the benefits of working at If:

- An inclusive work environment where everyone is welcome
- Career and development opportunities in the biggest insurance company in the Nordics
- Social activities, as well as a highly skilled professional environment
- A hybrid workplace with flexibility to work from home
- A health-promoting workplace with e.g., fitness programs and various sports activities
- Attractive insurance benefits and pension

Our hybrid model combines three office days with two home-working days, supporting flexibility, collaboration, and strong relationships.

About the team

The Digital Employee Experience (DEX) team works to create the best possible digital working day for all employees at If. We operate at the intersection of technology, user experience, and business needs, with a clear focus on maximizing the value of our investments in Microsoft 365 and other collaboration and productivity platforms.

Team Responsibilities:

The team is responsible for key components of the digital workplace, including collaboration platforms, Copilot, intranet, and digital tools that support efficient knowledge sharing, collaboration, and automation across the organization.

We work closely with both IT functions and the business, combining strong technical expertise with a deep understanding of user needs and everyday work processes. Our work spans from operating and developing platforms to analyzing usage patterns, identifying improvement opportunities, and turning insights into concrete initiatives that make a real difference in employees' daily work. We strive to provide first-class employee experience for our colleagues at If.

We are also part of an agile, cross-organizational tribe that brings together expertise from across If around shared priorities. This helps us connect strategy, technology and business needs, make decisions collaboratively and turn ideas into value more quickly.

Ways of working:

The team consists of specialists with diverse professional backgrounds. We value knowledge sharing, psychological safety, and cross-functional collaboration. We actively support each other, share experiences across areas of expertise, and continuously strive to improve both the quality of our deliveries and the way we work together.

Additional facts and the recruitment process

Application deadline: Screening and interviews are conducted on an ongoing basis. The deadline to apply is 15.11.2026.
Application: Please submit your CV via our website. You do not need to attach a cover letter, but feel free to include a few lines in your CV explaining why you are interested in the position.
Location: Ballerup
Start date: As soon as possible

If you have any questions about the position, you are welcome to contact Ronnie Kinch Sørensen at mobile +45 30 65 14 71 or e-mail ronnie.kinch.sorensen@if.dk.

At If, we aim to create a workplace with equal opportunities for all. We encourage everyone to apply regardless of gender, age, background, or any disability. We also recommend that you do not include a photo in your CV.

Applicant information may, within the framework of the law, be reviewed using publicly available sources. Candidates progressing in the recruitment process will be asked to provide references and present a criminal record certificate. Depending on the scope of the role, a credit check may also be conducted for final candidates as part of the hiring process.

We look forward to your application!

If Skadeforsikring	Ansøgningsfrist	Kontaktperson
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