

Data & Insights Specialist to 1LoD Credit Quality Assurance in Group Credit Management

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We are looking for a Data & Insights Specialist to build the data analytics backbone for 1LoD Credit Quality Assurance & Monitoring. You will play a vital role in defining how the function operates, using data analytics and AI to enable data-driven sampling, testing templates, dashboard reporting, continuous monitoring, and management information that turn results into insight leaders can act on.

About our team

The 1LoD Credit Quality Assurance teams (Household and Corporates), centralized in Group Credit Management (GCM), provide assurance on the quality and effectiveness of credit process and control execution throughout the credit lifecycle. It uses both case-level testing and data analytics to monitor and identify systemic weaknesses and support root-cause remediation for lasting improvements. The team brings together credit, assurance, and data expertise. In critical areas, close-to event testing is required to help address operational errors promptly and initiate action on their underlying causes.

You will report to 1LoD Credit Quality Assurance Lead and be part of the wider GCM Analytics & Enablement team.

Collaboration. Ownership. Passion. Courage. These are the values that guide us in how we work and how we make decisions – and that we imagine you share with us.

Data & Evidence:

- Extract, prepare and validate credit data to define populations and risk-based samples for testing, with clear rationale and full traceability.
- Build and maintain the function's templates and evidence repository, safeguarding data quality, access and retention in line with Nordea's standards, so that every result can be traced, repeated and reused.

Insight & Automation:

- Produce and automate management information and dashboards on coverage, findings, root causes and remediation ageing, turning trends into clear views for leaders and governance forums.
- Evolve the tooling step by step, from controlled templates to automated dashboards and data-led selection, and drive the agenda for more automated assurance, with a passion for smarter use of data, analytics and AI-enabled tools.
- In collaboration with Key Control Owners and 1LoD Credit Quality Assurance Leads, develop performance monitoring reporting.

Partnership & Enablement:

- Partner with the Credit Control Testing Leads and Specialists, the data analytics team within GCM and colleagues working with data across the organisation to secure reliable access to data of the right quality.
- Train colleagues in the templates, data and tools, so that good data practice becomes second nature across the function.

Who you are

This is the right role for you if you are a curious, precise professional who enjoys turning complex data into clear, trusted views. You combine a feel for credit with a flair for data and structure, you are comfortable working with testers and senior colleagues alike, and you enjoy training others to use data and tools well. You take ownership of the details that make good assurance possible, act with integrity, and are committed to Nordea's values.

Your background and skills include:

- Academic degree in finance, economics, statistics, data science, mathematics, information systems or a related discipline, or equivalent experience.
- Professional skills in data extraction and analysis, such as SQL, Python or R, in reporting tools such as Excel and Power BI, and in the AI-enabled tools that are reshaping how data work is done.
- Relevant experience or knowledge from credit risk, credit data, quality assurance, control testing, or a related field in financial services.
- An understanding of data governance, data quality, and documentation standards.
- Professional written and spoken English, with the skill to explain data clearly and to train colleagues.

It would be ideal if you also:

- Have worked with credit data, portfolio monitoring or control testing in a bank.
- Have introduced automation or AI-enabled tools that improved reporting or testing.
- Speak a Nordic language, which helps in working with local stakeholders and data.

What we offer

People come here when they want to get somewhere. For some, it’s to take their career to the next level. For others, it’s to break new ground within their area of expertise – in other words, with us, you will always move forward.

A culture that fosters performance and growth in one of the largest Nordic banks, offering various opportunities to evolve, develop and learn from brilliant colleagues with diverse backgrounds in a vibrant working environment.

Hybrid working model – we believe in the value of bringing people together and at the same time we embrace the freedom of flexibility.

Diversity and inclusion are a natural part of our daily work. We know that an inclusive workplace is a sustainable one. We genuinely believe that our diverse backgrounds, experiences, characteristics and traits make us stronger together. Every day we strive to find new ways to improve diversity and inclusion within our community e.g. we have signed the European Diversity Charters in the countries where we operate to show our commitment and engage with others to continue learning and improving.

Location: The role can be based in any of our Nordic countries, Poland or Estonia, subject to agreement and business needs. You will work in a cross-country environment with colleagues and stakeholders across Nordea.

If this sounds like you, get in touch!

Next steps

Submit your application no later than 06/12/2026.

We enable dreams and aspirations for a greater good.

We build relationships. We add a personal touch to everything we do – when advising our customers, collaborating with colleagues, and meeting our potential candidates.

We learn and develop. We take pride in being experts and thinking ahead. We use our expertise to meet our customers' needs, from the simplest to the most complex. We bring a growth mindset to our work that enables us to focus on a broader perspective in our daily challenges.

We lead change. We are responsible and aware of the impact of our decisions, both for our customers and for our local and global communities. Mindful of our responsibility towards current and future generations, we have made sustainability an integrated part of our business strategy.

We are Nordea. We have a 200-year history of supporting and growing the Nordic economies and our values are deeply rooted in these open, progressive and collaborative societies. As one of the biggest employers in the Nordics, Poland and Estonia, you have excellent opportunities to evolve, develop and move forward with us.

Only for candidates in Finland: A security clearance will be performed for the person selected for this position.

Only for candidates in Sweden: For union information, please contact Finansförbundet at finansforbundet@nordea.se or SACO at SacoNordea@nordea.com.

Only for candidates in Poland: Please include permit for processing personal data in CV as following:

In accordance with art. 6 (1) a and b. Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) hereinafter 'GDPR'. I agree to have: my personal data, education and employment history proceeded for the purposes of current and future recruitment processes in Nordea Bank Abp.

The administrator of your personal data is: Nordea Bank Abp operating in Poland through its Branch, address: Aleja Edwarda Rydza Śmiglego 20, 93-281 Łodź. Your personal data will be processed for the recruitment processes in Nordea Bank Abp. You have a right to access your personal data, right to rectify and right to delete. Disclosing the personal data in the scope specified by the provisions of Polish Labour Code from 26 June 1974 and executive acts are mandatory. Providing personal data is necessary to conduct the recruitment processes. The request for the deletion of your personal data means resignation from further participation in recruitment processes and causes the immediate removal of your application. Detailed information concerning processing of your personal data can be found at: https://www.nordea.com/en/doc/nordea-privacy-policy-for-applicants.pdf

We reserve the right to reply only to selected applications.

Nordea

København S,
2300 København S
www.nordea.dk

Ansøgningsfrist

6. december 2026

Data & Insights Specialist to 1LoD Credit Quality Assurance in Group Credit Management

Kontaktperson

kontakt@finanskandidaten.dk