



Customer Supporter, Cash Management Advisory – Internationals

Are you motivated by creating good customer experiences and would you like to contribute to making a positive difference for our business and large corporate & institutional customers? Then you might be the new colleague we are looking for in Cash Management Advisory - Internationals! Danske Bank is a Nordic bank with close connections to the rest of the world. For 150 years, we have supported people and businesses in realising their potential. A career with us is an opportunity to become part of a community with 22,000 colleagues and a company culture focused on Team Up, Own It and Be Open.

Create value for customers and colleagues

Our Internationals team in Nordic Customer Care supports business and large corporate & institutional customers with their daily banking and cash management needs. The role will be anchored in our Internationals team in Copenhagen. There will also be the possibility to work from home two days a week.

In the Internationals team, we assist business and large corporate & institutional customers with international needs in their daily banking and cash management operations, including accounts, payments, liquidity management and digital solutions, ensuring they get the best possible banking solution tailored to their specific needs.

We offer you:

- A versatile job content
- A good learning environment with opportunities for qualified sparring and support
- A team with a strong team spirit, where we support each other
- Broad interaction across the organisation and insight into many professional areas
- A dynamic environment with strong motivation and focus on good humour and great customer experience
- Being part of a team that delivers great customer experience

Collaboration and development – professionally and personally

To do good in the role, it is crucial that you have the motivation to support both our customers and your colleagues. You are capable of understanding complex tasks and approach your partners with trust and helpfulness. You are adaptable and possess the necessary drive to develop in the job.

The team, which you will be part of, is responsible for supporting our International customers across the Nordics with daily banking operations such as setting up self-service solutions, opening new accounts, coordinating onboarding of new customers alongside advisers, supporting advisers with credit, and contributing to everything a business customer requests.

It is essential that you can communicate both in writing and speaking in English, as well as fluency in at least one Scandinavian language.

Additionally, we would like you to:

- Thrive in a high-activity environment where tasks can vary
- Have previous experience in banking or finance
- Be outgoing, enjoy customer dialogue and collaboration with various stakeholders
- Wish to develop competencies within the business segment
- Have worked with and thrive with various digital tools

You approach tasks with engagement, result orientation and self-awareness. As a person, you are a team player, trustworthy and positive, thereby contributing to creating good contact with both customers and colleagues.

Interested?

Please apply as soon as possible as we conduct interviews on an ongoing basis. If you have questions, feel free to contact Head of Cash Management Advisory, Internationals, Alison Nielsen at alison@danskebank.dk or Martin Arfvelin martin.arfvelin@danskebank.se.

We look forward to receiving your application!

Danske Bank

København V, 1600
København V
danskebank.dk

Ansøgningsfrist

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Customer Supporter, Cash Management
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Kontaktperson

Finanskandidaten
kontakt@finans kandidaten.dk