



Pega Lead Architect (with CLM Expertise)

Welcome to Group Technology, where we pride ourselves on engineering solutions and direct Nordea's transformation by providing a holistic technological view & structured understanding of the bank, and its surrounding environment to enable the Customer Vision and the Business Strategy.

We are looking for an experienced Pega Lead Architect with strong knowledge of Client Lifecycle Management (CLM) to join our team. This role requires a strategic thinker who can design and implement robust Pega solutions while driving transformation initiatives across the organization.

Nordea is a place where traditions meet tomorrow. We're not just a bank, we're a tech employer on a mission to evolve finance securely and responsibly. Together, we impact millions of people's daily lives by ensuring they can access our solutions anytime, anywhere, while safeguarding their personal data and wealth. Join us in making an impact on the banking industry.

About our team

Meet the KYC (Know Your Customer) team. We collect, assess, and profile customers to support effective cooperation and comply with legal standards.

Our Technology team is based in Warsaw and 3City, Poland, within the Financial Crime Prevention Service Area. We work with Java microservices, the PEGA CLM application, and Cloudera/Hadoop data centers.

Collaboration. Ownership. Passion. Courage. These are the values that guide us in how we work and how we make decisions – and that we imagine you share with us.

Main responsibilities in this role:

- Lead the architecture and design of Pega-based solutions, ensuring scalability and performance.

- Collaborate with stakeholders to define requirements and translate them into technical solutions.
- Drive change and innovation within the organization by introducing best practices and modern approaches.
- Provide technical leadership and mentorship to development teams.
- Ensure compliance with enterprise standards and governance.

Who you are

This is the right role for you if you have:

- Minimum 5 years of experience in Pega architecture and development.
- Proven expertise in CLM frameworks and related integrations.
- Strong understanding of Pega design principles and implementation strategies.
- Excellent communication skills with the ability to influence and engage stakeholders.
- Demonstrated ownership and accountability in delivering complex projects.
- Ability to drive change and foster a culture of continuous improvement.

Your background and skills include:

- Pega CLSA certification.
- Experience in financial services or regulated industries.
- Knowledge of integration patterns and API management.

It would be ideal if you also:

- Know KYC framework in PEGA.
- Live in 3City, Poland.

What we offer

Collaboration. Ownership. Passion. Courage. These are the values that guide us in how we work and how we make decisions – and that we imagine you share with us.

People are driven by many different factors. For some, it's to take their career to the next level. For others, it's to break new ground within their area of expertise – in other words, with us, you will always move forward.

A culture that fosters performance and growth in one of the largest Nordic banks, offering various opportunities to evolve, develop and learn from brilliant colleagues with diverse backgrounds in a vibrant working environment.

Hybrid working model – we believe in the value of bringing people together and at the same time we embrace the freedom of flexibility.

Diversity and inclusion are a natural part of our daily work. We know that an inclusive workplace is a sustainable one. We genuinely believe that our diverse backgrounds, experiences, characteristics and traits make us stronger together. Every day we strive to find new ways to improve diversity and inclusion within our community e.g. we have signed the European Diversity Charters in the countries where we operate to show our commitment and engage with others to continue learning and improving.

If this sounds like you, get in touch!

Next steps

Submit your application no later than 31/08/2026. For more information, you're welcome to contact Daniel Pietrzak.

The recruitment process consists of the following steps:

- Preliminary CV selection
- Phone conversation with the recruiter
- Online interview with the hiring leader
- Background check & References

We enable dreams and aspirations for a greater good.

We build relationships. We add a personal touch to everything we do – when advising our customers, collaborating with colleagues, and meeting our potential candidates.

We learn and develop. We take pride in being experts and thinking ahead. We use our expertise to meet our customers' needs, from the simplest to the most complex. We bring a growth mindset to our work that enables us to focus on a broader perspective in our daily challenges.

We lead change. We are responsible and aware of the impact of our decisions, both for our customers and for our local and global communities. Mindful of our responsibility towards current and future generations, we have made sustainability an integrated part of our business strategy.

We are Nordea. We have a 200-year history of supporting and growing the Nordic economies and our values are deeply rooted in these open, progressive and collaborative societies. As one of the biggest employers in the Nordics, Poland and Estonia, you have excellent opportunities to evolve, develop and move forward with us.

Studies show that members of underrepresented communities don't apply for jobs unless they tick all the qualification boxes. If this is part of why you hesitate to apply, we would like you to reconsider and give it a chance. Maybe your profile fits our needs much better than you think.

Only for candidates in Finland: A security clearance will be performed for the person selected for this position.

Nordea

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Ansøgningsfrist

31. august 2026
Pega Lead Architect (with CLM
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Kontaktperson

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