



Business Analyst - Chapter Lead

Business Analyst Chapter Lead

In Digital Core, we build and maintain the foundational capabilities that enable secure, reliable and seamless digital banking experiences across Danske Bank.

We are looking for a Business Analyst Chapter Lead to join our tribe in Copenhagen/Aarhus. In this role, you will combine people leadership with hands-on business analysis, helping us develop strong Business Analyst capabilities while supporting the delivery of secure and customer-focused solutions.

About Digital Core

Digital Core is responsible for key technology capabilities that support secure, reliable and compliant banking services across Danske Bank. We enable secure access and core solutions, balancing user experience, risk, compliance and operational stability.

You will be part of a collaborative setup where Business Analysts, engineers, architects, Product Owners and stakeholders work closely together to shape solutions and deliver meaningful outcomes.

Your Responsibilities

- Lead, coach and develop a chapter of Business Analysts, creating an inclusive environment where people can grow, contribute and be themselves.

- Drive business analysis in Digital Core area by translating business, customer, technical and regulatory needs into clear requirements and priorities.
- Work closely with Product Owners, engineers, architects and business stakeholders to shape, refine and deliver solutions.
- Create clarity and alignment across stakeholders, ensuring different perspectives are heard and used to strengthen decisions.
- Contribute to continuous improvement in ways of working, business analysis standards and delivery practices across Digital Core.

What Will Help You Succeed

We are looking for someone who enjoys developing people, creating structure and solving complex problems together with others. We know strong candidates may not meet every requirement, so we encourage you to apply if this role excites you and your experience is relevant.

- Experience with business analysis in a complex technology or financial services environment.
- Experience leading, coaching or developing colleagues, either formally or informally.
- Ability to translate business needs, technical considerations and regulatory requirements into practical solutions.
- Strong collaboration and stakeholder management skills across business and technology.
- A structured and proactive approach, with the ability to create progress in an environment with many dependencies.
- A leadership approach that values inclusion, psychological safety and the development of diverse talent.
- Strong communication skills in English, both written and spoken.

Why Join Us?

This role gives you the opportunity to combine people leadership, business analysis and technology delivery in an area that is central to secure digital banking.

You will join a team with strong ambitions for simplification, modernisation and continuous improvement. We value collaboration, curiosity and different perspectives, and we want to create an environment where people feel respected, included and able to contribute.

At Danske Bank, we believe diverse perspectives lead to better decisions and stronger solutions. We welcome applicants from all backgrounds and encourage you to apply even if your experience does not match every point in the job ad. If you need adjustments during the recruitment process, please let us know.

Due to summer holidays, we will start looking into applications from beginning of August.

Interested?

Please apply as soon as possible, as we review applications on an ongoing basis. If you have any questions, you are welcome to contact the hiring manager, Markus Korsgård Madsen mmad@danskebank.dk or Chapter Lead Olga Maiorova omai@danskebank.dk.

Danske Bank

Hele landet, Hele landet

danskebank.dk**Ansøgningsfrist**

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Kontaktperson

Markus Korsgård Madsen

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