



Product Owner for Customer Capabilities Tribe

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Are you passionate about integrating products, IT solutions, and customer experiences into a cohesive product roadmap? Do you thrive in a collaborative environment that values empowerment and responsibility? If so, you might be the perfect fit for our new Product Owner role in the Customer Capabilities Tribe.

About You

We are looking for a Product Owner to both lead a team responsible for both managing one of the Bank's core systems as well as driving the migration to a modern cloud based solution. Strong communication and stakeholder management skills are essential, along with comprehensive knowledge of various business lines and customer types. You should be adept at translating business needs into technical specifications within a complex landscape.

Our team operates in a scaled agile setup, with squads across multiple geographies, including Business Functional Specialists, Developers, and Centres of Excellence. We strive to enhance our working methods to create value for our consumers and stakeholders. Fostering teamwork and engagement within the squad is crucial, as is collaborating with other Product Owners across the domain/tribe

As a Product Owner in Customer Capabilities, you will develop and manage a backlog and deliveries that contribute to the product strategy of your portfolio. You will be a system steward, responsible for preparing requirements, planning sprints, and managing stakeholders and consumers. Internally, you will plan and prioritise deliveries, ensuring contributions to the strategy and vision of the area/tribe/domain.

Overall, you will have the opportunity to significantly influence a foundational system within Danske Bank while directly impacting our technical solutions.

What we are looking for

We are looking for an experienced Senior Product Owner who can bring vision, drive, and expertise to our team. We imagine that you have:

- Experience as a Product Owner or Project Manager, with a strong track record of driving impactful change
- Expertise in working on strategy, establishing agendas, and having the drive to reach goals
- A genuine interest in people and strong communication skills that inspire and motivate your team and peers
- A natural curiosity and the confidence to build and nurture relationships with a wide network of stakeholders
- A commercial mindset with a customer-centric approach – asking “why” is second nature to you
- Fluency in English (written and spoken)
- A belief in the Agile mindset and a motivation to continuously improve how you and your team work

Qualifications

- Minimum of 5 years' experience as a Product Owner, Project Manager or a similar position with expertise from the Financial Services sector.
- Experience and knowledge of working across the full value chain of a financial institution.
- Experience from the banking and pricing domains is beneficial.
- Ability to collaborate with business to develop a well-planned roadmap.
- Responsibility for squad tasks and readiness to lead.
- Ability to switch between a high-level and detail-oriented perspective, maintain a solution-focused approach, and effectively manage uncertainty and complexity.
- Comfortable asking questions and challenging requirements and solutions.
- Team player with a positive attitude and passion for implementation.
- Relevant professional development (IT, business, project management, or similar).
- Strong communication and stakeholder management skills.

What's in it for you?

We offer you an opportunity to lead a critical part of Danske Bank's strategy and technology landscape and be part of a supportive and collaborative team environment with autonomy to make decisions. We have a workplace culture that values diversity, inclusion, and personal development. We also offer you an attractive pension package and other compensation according to agreement in the financial sector.

Ready to take the next step?

We look forward to hearing from you. We will screen applications and conduct interviews on an ongoing basis, so apply as soon as possible.

If you have any questions about this opportunity, please reach out to the Cluster Lead, Michelle Prevost (mpr@danskebank.dk).

Danske Bank

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Ansøgningsfrist

Løbende jobsamtaler
Product Owner for Customer Capabilities
Tribe

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