



Customer Supporter, Cash Management Advisory - Internationals (Copenhagen)

Customer Supporter, Cash Management Advisory - Internationals (Copenhagen)

Are you motivated by creating good customer experiences and would you like to contribute to making a positive difference for our business and large corporate & institutional customers? In our Cash Management Advisory Internationals team, you will support customers across the Nordics with their daily banking and cash management needs, helping them realise their potential through tailored banking solutions.

What you will be doing

Joining our Internationals team in Copenhagen, you will work closely with business and large corporate & institutional customers who have international banking needs. You will collaborate with customer advisory teams, operations staff, and various business areas to deliver seamless banking experiences. Your role will include supporting customers with account management, payment processing, and digital solutions while ensuring compliance with internal policies and regulatory frameworks.

- Support customers with international banking and cash management operations
- Coordinate customer onboarding alongside advisers and set up self-service solutions
- Assist with account opening, payment processing, and liquidity management solutions
- Resolve complex customer queries and handle sensitive support interactions
- Partner with advisory teams and operations to gather information and direct enquiries

About you

- Fluent communication in Danish and English, plus one other Scandinavian language
- 3 to 5 years' experience in banking or finance, preferably Nordic region
- Comfortable working with various digital tools and banking systems
- Strong customer service orientation and collaboration skills
- Ability to understand complex tasks and adapt to varying workloads
- Result-oriented approach with trust and helpfulness towards partners

Experience with cash management products or corporate banking would be valuable, along with knowledge of regulatory frameworks and international banking operations.

What we offer you

You will join a team with strong team spirit where colleagues support each other in delivering excellent customer experiences. We offer a versatile role with broad interaction across the organisation, providing insight into many professional areas and opportunities for qualified sparring and development. We offer a flexible setup to maintain collaboration and culture building.

Are you ready for the next step?

We would love to hear from you if this opportunity resonates with your career aspirations. For questions about the role, please contact Head of Cash Management Advisory Internationals, Alison Nielsen at alisen@danskebank.dk. We look forward to hearing from you!

We review applications on an ongoing basis, so we encourage you to apply as soon as possible.

Danske Bank

København V, 1600
København V
danskebank.dk

Ansøgningsfrist

Løbende jobsamtaler
Customer Supporter, Cash Management Advisory -
Internationals (Copenhagen)

Kontaktperson

Alison Nielsen
alisen@danskebank.dk