



FCP Onboarding Specialist (Swedish speaking)

Banking hasn't changed much in decades. We're changing that. One product at a time.

Lunar is a Nordic challenger bank building the future of financial life with AI at the core. Our engineers, designers, and product people work on problems that actually matter. Making money simpler, smarter, and more rewarding for a million of registered users across the Nordics.

Fully licensed and founded in 2015, with offices in Copenhagen, Aarhus and Stockholm.

We move fast, we build with purpose, and we're just getting started.

As our new FCP Onboarding Specialist you'll join the Welcoming team based in Stockholm or Copenhagen, working to onboard new business customers across the Nordics — balancing compliance with speed, and helping strengthen our presence in the Swedish market.

What will you do?

- Own the approval and onboarding process for new business customers, growing into full case management as you build your expertise.
- Reach out to customers via text and phone to gather the information needed to move cases forward quickly and accurately.
- Work closely with teammates and your team lead to balance quality with speed — sparring on complex cases and aligning daily on goals and priorities.

- Apply KYC principles and compliance requirements to assess applications thoroughly and flag risks early.
- Contribute to a performance-driven team culture where breaking records in volume and quality is a shared ambition.

What are we looking for in you?

- **Fluency in Swedish and English, both written and spoken** — this is central to how you'll serve our Swedish customers and connect our Nordic offices.
- A curious mindset and genuine drive to grow into the role and take on more responsibility over time.
- Comfortable handling customer interactions across multiple channels, including phone, with a professional and calm approach.
- Experience with KYC, OSINT, or a background in banking, lending, or law enforcement — or a clear motivation to develop in this direction.
- A performance-oriented way of working — you care about doing things right and doing them at pace.

Benefits and perks

- We're a team that builds together, thinks together, and moves together. Showing up is part of how we work.
- State of the art equipment. The newest computer, monitor, mouse, and keyboard. We want you to do your best work without anything slowing you down.
- Pension, health insurance, and enhanced parental leave. From your financial future to your family moments. We've got you covered.

Are you ready to join the journey? Apply now and let's find out more!

While you hold on tight for us to get back to you, curious to see what we're up to? Follow us on LinkedIn for business announcements and releases , check out our Instagram for an inside scoop on what it's like to work here .

Depending on the regulations in the country where you will be employed, we will ask to see or obtain information about your criminal record. *Please note that our employment is conditional upon you not being registered in RKI (Ribers Kredit Information).*

We welcome applications from candidates of all backgrounds. If you need any adjustments during the recruitment process, please let us know

Lunar

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Ansøgningsfrist

Løbende jobsamtaler
FCP Onboarding Specialist (Swedish speaking)

Kontaktperson

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